

## ***LIMITED LIFETIME WARRANTY***

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**Dogtra Company** provides the original purchaser a LIMITED LIFETIME WARRANTY for the 175NCP, 180NCP, 200 Series, 210 Series, 1400 Series, 1500 Series, 1600 Series, 1700 Series, 1800 Series, 2200 Series, 2000T&B Series, 3500 Series, 2500T&B Series, 280 Series, 1900 Series, 2300 Series on parts (excluding batteries) from the date of the original purchase. Labor is covered for two years after purchase. Once the labor warranty has expired, all repairs will incur a variable labor charge depending on the extent of work required.

### **To Qualify for the Limited Lifetime Warranty:**

The limited lifetime warranty applies to units purchased after Dec. 31, 2005. Fill out the warranty registration card that came with your Dogtra unit and mail it in along with a copy of your receipt within 30 days of purchase. Or, you can register your product online at [www.dogtra.com](http://www.dogtra.com). Click on the warranty registration link and follow the instructions.

### **Not Covered Under Limited Lifetime Warranty:**

If product registration is not completed within 30 days of purchase and/or the product is resold, the warranty will become void and all repairs will be subject to applicable labor fees.

**Dogtra** DOES NOT replace defective units or provide refunds after 30 days from date of purchase.

**Dogtra's** warranty DOES NOT cover repairs or replacement due to misuse, improper maintenance or lost units. Any water damage on Water Resistant Transmitters 175NCP, 180NCP, 200NCP, 202NCP, 1400NCP, 1402NCP, 1500NCP and 1502NCP will not be covered. All replacement costs for either the transmitter or receiver is the owner's responsibility.

The Limited Lifetime Warranty will expire (5) years from the date a unit is discontinued in production by Dogtra Company.

\* Batteries, or the labor to replace them, are NOT covered under the warranty after the first year.

The warranty is void if the unit has been altered or an unauthorized person has attempted repair work.

## ***ONE-YEAR LIMITED WARRANTY***

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**Dogtra Company** provides the original purchaser a one-year limited warranty for the Yapper Stoppers, Remote Release/Launcher Conversion, e-fences, Remote Release Systems and Remote Launcher systems on parts and labor from the date of the original purchase.

### **Not Covered Under One Year Limited Warranty:**

If the product is resold, the warranty will become void and all repairs will be subject to applicable labor fees.

**Dogtra** DOES NOT replace defective units or provide refunds after 30 days from date of purchase.

**Dogtra's** warranty DOES NOT cover repairs or replacement due to misuse, improper maintenance or lost units. Any water damage on models that are not waterproof (RRS & RRD) will not be covered. All replacement costs for either the transmitter or receiver is the owner's responsibility.

The warranty is void if the unit has been altered or an unauthorized person has attempted repair work.

## ***PROCEDURE FOR REPAIR WORK***

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**Return shipping for warranty work is the owner's responsibility.** The cost for shipping (via regular ground service) back to the customer is covered by Dogtra Co. within the continental United States. Any expedited shipping service will be at the owner's expense. Dogtra is not responsible for loss of training time or inconvenience while the unit is in our warehouse for repair work. **Dogtra does not provide loaner units or any form of compensation during the repair period.**

A copy of the sales receipt showing purchase date is required before warranty work is begun.

Write a note briefly explaining the problem and include your name, address, city/state/zip code, daytime phone number and evening phone number. Or, you can visit our web site at [www.dogtra.com](http://www.dogtra.com). Click on the **Service Request Form**, print it out and follow the instructions.

If repair costs are not covered under warranty, we will call you for credit card information once the work has been completed. For any questions concerning your Dogtra products call us Toll Free at 1-888-811-9111, M-F 8:30AM - 4:00PM, Pacific Time, or email us at [repair@dogtra.com](mailto:repair@dogtra.com) for specific repair inquiries.

Send repair units to:

**Dogtra Company**  
22912 Lockness Avenue  
Torrance, CA 90501